



ThyssenKruppSteel e-commerce - general terms and conditions of use

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ThyssenKrupp Steel AG provides a web application (“ThyssenKrupp Steel online”) which enables registered customers to purchase steel products direct from ThyssenKrupp Steel and use order tracking services. In order to use ThyssenKrupp Steel online, you need to:

- be a registered partner (the “customer”) and
- accept these ThyssenKrupp Steel online terms and conditions of use (the “terms and conditions of use”) and, in the event of transactions, also the relevant ThyssenKrupp Steel terms and conditions of sale (the “terms and conditions of sale”).

1. Registered customers

The customer must register to use ThyssenKrupp Steel online.

The prerequisite for registration and use of transaction services in ThyssenKrupp Steel online is the deposition or proof of sufficient collateral (e.g. commercial loan insurance) by the customer.

In order to register, the customer must submit an application to the E-Business team. As part of the registration, the customer must confirm these terms and conditions of use. Once ThyssenKrupp Steel has successfully validated and approved the application, the customer will receive his automatically generated access data by e-mail. The customer can access ThyssenKrupp Steel online using a combination of a “user name” and a “password”. Access to transaction applications requires the entry of a supplementary “transaction ID”. Each customer is assigned a “user name”, an alphanumeric “password” and a “transaction ID” with the confirmation from ThyssenKrupp Steel.

The customer accepts the terms and conditions of use of ThyssenKrupp Steel online by actively acknowledging them when registering.

ThyssenKrupp Steel reserves the right to reject a customer registration application at its own discretion or to restrict/exclude customer use of the site at any time, and to amend these terms and conditions of use at any time. Amended terms and conditions of use will be made available to customers via ThyssenKrupp Steel online.

2. Transaction regulations

2.1 General provisions

- 2.1 Only those customers registered and approved by ThyssenKrupp Steel are authorized to use ThyssenKrupp Steel online.
- 2.2 In order to use the individual ThyssenKrupp Steel online applications, the customer must also accept the following terms and conditions:

ThyssenKrupp Steel online - application name:	To be accepted:
Order Tracking	Terms and conditions of use
Finish Material - Shipping	Terms and conditions of use
Finish Material - Ready for Dispatch	Terms and conditions of use
Finish Material - Material Call-off	Terms and conditions of use
Documents - Test Reports	Terms and conditions of use
Documents - Invoices	Terms and conditions of use
Sales applications - Auction	Terms and conditions of use + stored terms and conditions of sale
Sales applications - Sales List	Terms and conditions of use + stored terms and conditions of sale
Sales applications - Order Creatin	Terms and conditions of use + stored terms and conditions of sale
Sales applications - Delivery Schedule	Terms and conditions of use + stored terms and conditions of sale

The relevant ThyssenKrupp Steel terms and conditions of sale for IA and IIA material are freely available to the customer on the ThyssenKrupp Steel online internet site, in the general section of ThyssenKrupp Steel online and specifically before conclusion of the transaction.

2.1.3 The customer is obligated to keep confidential his “user name”, “password” and “transaction ID” (only for transaction applications) and to only pass these on to employees he has authorized to use ThyssenKrupp Steel online. The customer shall be fully liable in the event that, through his actions or negligence, persons not authorized by him or third parties are able to use the “user name”, “password” and/or “transaction ID”.

2.1.4 ThyssenKrupp Steel online is usually available 24 hours a day and 7 days a week. However, specific sales events such as auctions only take place over a limited period of time. More information can be obtained on the ThyssenKrupp Steel online homepage. ThyssenKrupp Steel shall not be liable for any damages caused by the interruption, inaccessibility or closure of ThyssenKrupp Steel online applications. The customer shall be responsible for maintaining all necessary equipment required to access the internet and the site.



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3. Data protection/confidentiality

3.1 Data protection

ThyssenKrupp Steel shall electronically save and process the data received from the customer as part of the registration and transaction processes. The customer shall consent to this.

3.2 Confidentiality

ThyssenKrupp Steel shall only use the aforementioned data for its own purposes and in particular will not make these data available to other customers.